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How Do I Reconnect My Skybell To The Network?

If you have replaced your router and or you service provider, you will need to reconnect your Skybell to the new network.



1. Put the doorbell into Access Point (AP) mode by holding the main button until the LED alternates green and red.
2. Log into Your Alarm.Com Customer app.
3. Tap **Doorbell Camera**.
4. In *Add Another Doorbell Camera*, tap **Begin Installation**.
 - o If the *Add Another Doorbell Camera* does not appear, the customer may have reached the maximum number of video devices their service package allows. Remove the Doorbell Camera from the account, and then proceed to install it using the Customer app.
5. Proceed through the installation wizard. This is the same process as the initial installation of the Doorbell Camera.

Important: Verify the wireless credentials are entered correctly during the installation.